

# FAVOUR OWOFADEJU

AI Automation Specialist

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## PROFESSIONAL SUMMARY

AI automation specialist with a background in Pharmacy and has experience in designing and deploying end-to-end workflow automations, AI-powered chatbots, and business process systems. Skilled in integrating no-code and low-code automation platforms with AI models, databases, and communication tools to build scalable end-to-end solutions. Passionate about solving business problems through intelligent automation to reduce manual work and improve customer response times.

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## CORE COMPETENCIES

• Workflow Automation • AI Agent Development • Prompt Engineering • API Integration • Process Optimization • Business Process Automation • Data Management • System Integration • Problem Solving • Technical Documentation • Customer Experience Automation • Communication

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## TECHNICAL SKILLS

- **Workflow Automation:** n8n, Zapier, Make (Integromat)
  - **AI & LLM Integration:** OpenAI API, Google Gemini, Anthropic Claude API, Prompt Engineering, RAG (Retrieval-Augmented Generation)
  - **Databases & Backend:** Supabase, Airtable, Pinecone, Google Sheets
  - **Messaging & Communication APIs:** WhatsApp (Twilio, GreenAPI/ Syncmate), Slack, Gmail
  - **No-Code/Low-Code App Building:** Lovable, Softr, Bolt.new
  - **Forms & Data Collection:** Tally Forms, Google Forms, Fillout
  - **Payments:** Payoutstack (API integration, webhook/signature verification)
  - **Other:** API integration, webhook configuration, process mapping, QA/testing of automated workflows, AI Agents.
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## FEATURED PROJECTS

### ClinicFlow – AI Patient Management System

**Tools:** n8n • Supabase • Gemini • GreenAPI • Lovable

- Built an end-to-end patient engagement platform with five n8n workflows (appointment reminders, refill alerts, triage classification, health tips, reporting)
  - Built three role-based dashboards using Lovable (patient, clinical staff, management)
  - Automated appointment booking, reminders, and patient communication
  - Integrated WhatsApp messaging and real-time notifications
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### Fave Scents AI Assistant

**Tools:** n8n • Pinecone • Gemini • Airtable • GreenAPI

- Developed a RAG-powered WhatsApp chatbot using a custom knowledge base.
  - Automated customer support with intelligent document retrieval.
  - Logged customer conversations automatically.
  - Built a human handoff workflow with fallback forms.
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### WellCare Appointment Automation

**Tools:** Zapier • Google Forms • Google Calendar • Google Sheets • Gmail

- Built an end-to-end appointment scheduling system.
  - Automated booking, department routing, confirmations, and reminders.
  - Implemented rescheduling workflows with automated follow-ups.
  - Maintained centralized appointment records.
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## PROFESSIONAL EXPERIENCE

### AI Automation Specialist / Freelancer

Feb 2026 – Present

*Self-Employed — Remote*

- Designed and built multi-step automation workflows in n8n and Zapier, connecting CRMs, messaging platforms, and AI models to handle customer support, lead follow-up, and internal reporting.
- Built AI-powered assistants integrating n8n, Pinecone, OpenAI Embeddings, and Gemini, with human-handoff logic and automated intent detection, reducing response time for customer inquiries.
- Handled end-to-end delivery: requirements gathering, workflow architecture, API/webhook integration, testing, and client demo documentation (Loom walkthroughs, workflow exports).

### Intern Pharmacist

Mar 2025 – Feb 2026

*Obafemi Awolowo University Teaching Hospital Complex — Osun, Nigeria*

- Reviewed prescriptions for clinical appropriateness, dosing accuracy, and therapeutic duplication

- Assessed patient medical records to support safe and effective medication use
  - Ensured compliance with institutional treatment guidelines and protocols
  - Supported patient education initiatives and medication safety practices
  - Conducted medication therapy management (MTM) and participated in multidisciplinary clinical rounds.
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## EDUCATION

**Bachelor of Pharmacy (B.Pharm)** 2024

*Obafemi Awolowo University — Graduated with Distinction; recipient of Best Dissertation award*

**AI & Automation Programme** 2026

*TS Academy*

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## CERTIFICATIONS

**AI & Automation Certificate** TS Academy, 2026

**Zapier Automation** 2026